COMCAST XFINITY® VOICE SERVICE
RESIDENTIAL PRICING LIST (EFFECTIVE: MARCH 25, 2024)
CONNECTICUT
VERSION 111

To modify/change this document contact Kelly Clark.

Service is for residential customers located in Comcast serviceable areas only and is subject to availability. Multi-product discounts require continuous subscription to all specified Comcast products. Pricing shown does not include federal, state or local regulatory fees, taxes or surcharges. Service is subject to the Comcast Residential Subscriber Agreement and other applicable terms and conditions. Prices and products shown are effective on the date specified and are subject to change. Other restrictions apply. For additional information, contact us at 1-888-COMCAST.

RECURRING CHARGES

	MONTHLY CHARGE
Xfinity Voice Premier[1]	
• Primary Line – standalone	$40.00
• Primary Line – multi-product	Note[2]
• Additional Line (no features)	10.00

Includes

Optional Services and Call Features	
• Spam Blocker	No Charge
• Verified Caller ID	No Charge
• Readable Voicemail	No Charge
• Three-Way Calling	No Charge
• Anonymous Call Rejection	No Charge
• Call Forwarding & Selective Call Forwarding	No Charge
• Call Return	No Charge
• Call Screening	No Charge
• Call Waiting	No Charge
• Caller ID	No Charge
• Caller ID Blocking Per Call	No Charge
• Caller ID With Call Waiting	No Charge
• Repeat Dialing	No Charge
• Call Trace	No Charge

Directory Listing Services

Directory Listing Services are discontinued effective March 5, 2020.

Modem Lease Fee, up to a maximum of:	$15.00 [3]

[1] Includes unlimited calling to 80+ countries including Canada, Mexico, India, mainland China, and US Territories. Mobile calling is included for limited countries. See Exhibit "A" attached to this document.

[2] Multi-product customers may qualify for a discount, contact Comcast for additional information.

[3] Rate effective as of 12/20/2022.

RECURRING CHARGES (CONT'D)

	MONTHLY CHARGE
Grandfathered Xfinity Voice [1][5]	
• Primary Line	$30.00
• Primary Line – multi-product	Note[2]
• Additional Line with Features	10.00
Optional Services	
• Call Trace, per call	No Charge
• Domestic Toll Restriction	No Charge
• International Toll Restriction	No Charge
• Prohibit Bill to Third Party	No Charge
• Prohibit Collect Calls	No Charge
• Speed Dial 30	No Charge
• Speed Dial 8 [3]	No Charge
• Repeat Dialing [3]	No Charge
• Call Return [3]	No Charge
Grandfathered Unlimited Saver [4]	
• Primary Line	$20.00
• Voice Mail	3.95

[1] Includes unlimited nationwide direct-dial calling from your home including calls to Puerto Rico, US Virgin Islands, Guam, Saipan/N. Mariana Islands, and American Samoa. Also includes unlimited calling to the following countries: Canada, China, India, and Mexico. Service provides access to the following calling features which are subject to change: 3-way Calling, Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Per-Call or Per-Line Blocking, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8, Voice Mail and other enhanced features. Prices shown are for the Voice component only.

[2] Multi-product customers may qualify for a discount, contact Comcast for additional information.

[3] Availability limited to subscribers in select locations with qualifying disabilities. Contact Comcast for additional information.

[4] This service is grandfathered to existing service arrangements at existing locations for Customers of record as of 1-31-17. Includes unlimited nationwide direct-dial calling from your home including calls to Puerto Rico, US Virgin Islands, Guam, Saipan/N. Mariana Islands, Canada and American Samoa. The following calling features are included: Call Waiting, Caller ID, Caller ID with Call Waiting, and Caller ID blocking per line and per call. Prices shown are for the Voice component only.

[5] Grandfathered to existing service arrangements at existing locations for Customers of record as of 3-25-24.

RECURRING CHARGES – (CONT'D)

	MONTHLY CHARGE
Grandfathered Xfinity Unlimited™ [1][5]	
• Comcast Unlimited with Comcast High-Speed Internet *and* Comcast Cable services	$39.95
• Comcast Unlimited with Comcast High-Speed Internet *or* Comcast Cable services	44.95
• Comcast Unlimited only	44.95
• Additional Premium Line (with Calling Features) [3]	21.95
• Additional Basic Line (with Limited Calling Features) [4]	11.95
Grandfathered Xfinity Local with More® [2][5]	
• Local with More with Comcast Internet *and/or* Comcast Video Services	$24.95
• Local with More only	34.95
• Voice Mail	3.95
• Additional Premium Line (with Calling Features and Voice Mail) [3]	21.95
• Additional Basic Line (with Limited Calling Features and Voice Mail) [4]	11.95

[1] Includes unlimited nationwide direct-dial calling from your home including calls to Puerto Rico, US Virgin Islands, Guam, Saipan/N. Mariana Islands, and American Samoa. Also includes unlimited calling to the following countries: Canada, China, Hong Kong, India, Singapore, South Korea and Mexico. Service provides access to the following calling features which are subject to change: 3-way Calling, Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Per-Call or Per-Line Blocking, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8, Voice Mail and other enhanced features. Prices shown are for the Voice component only.

[2] Includes unlimited direct-dialed local calling from your home. (For information regarding your Local Calling Area, call 1-888-COMCAST.) Service provides access to the following calling features which are subject to change: 3-way Calling, Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Per-Call or Per-Line Blocking, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8 and other enhanced features. Prices shown are for the Voice component only. Usage charges apply for calls to (and calls forwarded to) non-local terminating numbers.

[3] Service provides access to the same call features included with the primary Voice subscription.

[4] Service provides access to the following call features: 3-way Calling, Call Waiting, Caller ID, and Caller ID blocking per line and per call.

[5] Grandfathered 11/15/22.

TRANSACTIONAL CHARGES

	CHARGE
Directory Assistance Services	
• Domestic Directory Assistance [1,2]	
– Standard Directory Assistance	$2.49/call
– Enhanced Directory Assistance	2.49/call
– Directory Assistance with Call Completion [3]	2.99/call
• International Directory Assistance [4]	4.99/call
• International Call Completion	Note [5]
Domestic Operator Services	
• Operator Surcharge [2,6]	$2.49/call
• Busy Line Verify	Note [5]
• Busy Line Interrupt (includes busy line verify)	Note [5]
International Operator Services	
• Operator Surcharge [6]	$4.99/call
Domestic Long Distance Usage Charges	
• Direct-Dialed Domestic Long Distance [7]	Included
• Local with More Direct-Dialed Domestic Long Distance (includes DA Call Completion) [8]	$0.05/min.
• Operator-Assisted Domestic Long Distance	$0.12/min.

International Long Distance Usage Charges

(Rating information for direct-dialed and operator-assisted International calling is detailed in the Pricing Lists for those services.)

[1] Limit 3 number requests per call.
[2] Registered users with qualifying disabilities may be eligible for waived or discounted charges for calls originating from their home that utilize Domestic Directory Assistance, Domestic Call Completion, or Operator Services for Domestic Station-to-Station Sent-Paid calls.
[3] Usage rates apply to non-local DA Call Completion for Local with More subscribers.
[4] Limit 1 number request per call.
[5] Service is not currently available.
[6] Usage rate applies in addition to specified surcharge.
[7] Included Domestic Long Distance applies to Xfinity Unlimited service subscribers only.
[8] Domestic Long Distance includes non-local calls to 50 United States, D.C. Puerto Rico, US Virgin Islands, Guam, Saipan, N. Mariana Islands and American Samoa. Rate shown also applies to calls to Canada. Partial minutes are rounded up to the next whole minute.

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INSTALLATION/REPAIR/CHANGE CHARGES

	CHARGE
Installation	
• Standard Service Installation [1], per event	Note [2]
• Self Install Plus[7]	$ 39.99
• Service Activation [3], per event	$29.95
• Reactivation Fee, per event	12.00
Repair	
• Customer Trouble Call – (Trip Charge	Note [2]
• Truck Roll Charge	Note [2]
• Hourly Service Charge for Technician visit (minimum charge ½ hour)	Note [2]
Change Charges	
• Telephone Number Change	No Charge
• Feature Change	No Charge
• Change of Billing Responsibility	No Charge
• Number Referral Service, (30 days)	No Charge
– Extended Referral (additional 30 days)	Note [4]

ADMINISTRATIVE/GENERAL

	CHARGE
Late Payment Fee, up to [5]	$10.00
Payment Convenience Fee, up to [6]	$5.99

[1] "Service Installation" includes premises-related field activities: dispatching a technical as well as time and materials for physical installation.
[2] Contact Comcast for rate information.
[3] "Service Activation" includes back-office activities associated with the establishment of an account: set-up, order processing, bill initiation, etc.
[4] Service may not be available in all areas, contact Comcast for additional information.
[5] A one-time charge applied to unpaid balances owed 45 days past the payment due date.
[6] A Payment Convenience Fee may apply when a customer engages a Company employee or uses an Interactive Voice Response (IVR) System to complete a billing transaction.
[7] Effective as of 7/29/20.

ADMINISTRATIVE/GENERAL (CONT'D)

	CHARGE
Returned Check Fee	$20.00
Unreturned Equipment Fees	Note [1]
Equipment Purchase Pricing [2]	
• Xfinity Voice Battery Case [3]	65.00
Service Protection Plan [5]	$ 5.95/mo.
Federal Universal Service Fund (FUSF)	
– Universal Connectivity Charge	Note [4]

Regulatory Cost Recovery
This fee is assessed by Comcast to recover the cost of certain federal, state, and/or local impositions related to voice service. It is neither government mandated nor a tax. The aggregated fee may vary based on service usage patterns and program surcharge rates, and may change over time.

– Telecommunications Relay Service	0.05%
– Federal Cost Recovery Fee	Note [6]
– State PUC Surcharge	0.3803%

[1] Fee applies for unreturned or customer-damaged equipment. Replacement equipment is Comcast (and not customer) owned. Actual charge is a function of equipment in use. Contact Comcast for additional information.
[2] Offer subject to product availability. Price shown does not include shipping and handling (where applicable). Contact Comcast for additional information.
[3] Xfinity Voice service will not operate during a power failure without a backup power source. A Xfinity Voice Battery Case for a Comcast-provided modem can be purchased for the amount shown. The Xfinity Voice Battery Case requires six eligible 6V lantern batteries that must be purchased separately. Includes a one-year warranty and self-monitoring features to determine need for future battery replacement. Contact Comcast for additional information.
[4] In calculating the Federal USF Universal Connectivity Charge, the Company uses a percentage equal to the FCC's current USF carrier contribution percentage.
[5] This service is grandfathered to existing service arrangements at existing locations for Customers of record as of 5-09-18.
[6] For current rate information please contact Comcast.

Exhibit "A" to
Comcast Xfinity® Voice Service Residential Pricing List

Andorra	Finland (M)	Kuwait (M only)	Russia (M)
Argentina	France (M)	Laos (M)	San Marino (M)
Australia	French Antilles	Latvia	Singapore (M)
Austria (M)	French Guiana	Lithuania (M)	Slovakia
Bahrain	Georgia (M)	Luxembourg	Slovenia
Bangladesh (M)	Germany (M)	Macao (M)	South Africa
Belgium (M)	Gibraltar	Malaysia	Spain (M)
Bermuda (M)	Greece (M)	Malta	Sri Lanka
Brazil (M)	Guadeloupe	Mexico (M)	Sweden (M)
Brunei (M)	Hong Kong (M)	Mongolia (M)	Switzerland
Bulgaria	Hungary (M)	Netherlands	Taiwan
Cambodia (M)	Iceland	New Zealand (M)	Thailand (M)
Chile (M)	India (M)	Norway (M)	Turkey (M)
China (M)	Indonesia (M)	Pakistan (M)	United Kingdom (M)
Colombia	Iraq	Panama	Uruguay
Costa Rica (M)	Ireland	Paraguay	Uzbekistan
Croatia	Israel (M)	Peru	Vatican City (M)
Cyprus (M)	Italy (M)	Phillipines	Venezuela (M)
Czech Republic (M)	Japan	Poland (M)	Vietnam (M)
Denmark (M)	Kazakhstan	Portugal (M)	
Estonia	Korea (M)	Romania (M)	

(M) indicates mobile calling is included.